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Detroit Resident Honored at Detroit Metro CVB Annual Recognition of Service Excellence (ROSE) Awards

Detroit, Mich. – Paul Rahe of Detroit was recognized as the Transportation category winner at the Detroit Metro Convention & Visitors Bureau’s (DMCVB) Recognition of Service Excellence (ROSE) Awards on Aug. 23 at the Max M. Fisher Music Center.

The ROSE Awards is an annual event hosted by the DMCVB to commend front-line hospitality workers throughout the region who deliver outstanding customer service in their industries.

As a Red Coat/PSA for Delta Airlines, Rahe is known for his ability to stay composed, even in the most stressful situations. “I have worked with Paul at the help center, and he remains calm and collected during the most difficult travel days,” one of Rahe’s coworkers explains. “He provides excellent customer service continually to those experiencing flight delays and cancellations, while providing support to his coworkers, enabling them to provide a higher level of service.”

Rahe is admired for his willingness to go above and beyond what is expected of him. He is known for passing out beverages and popcorn to customers experiencing flight delays. Rahe is a “shining star who Delta should be very lucky to have,” one customer describes. “Paul is the reason that I will continue to fly Delta, and I can only hope that they employ 1,000 more like him!”

Rahe received a VIP lunch with DMCVB President & CEO Larry Alexander, dinner for two, a crystal award, one dozen red roses and Detroit Tigers tickets.

This year’s ROSE Award sponsors were Cavalier Pictures, the Detroit Tigers, Delta Air Lines and People’s Transit.

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The Detroit Metro Convention & Visitors Bureau is a private, not-for-profit organization whose mission is to market and sell the metropolitan Detroit area on a worldwide basis as a destination for leisure and business travel including conventions, trade shows corporate meetings, tours and incentive travel and as a film location to maximize additional visitors, visitor expenditures, state and local tax revenues, and job opportunities.

More than 700 businesses are represented in the DMCVB's membership. The DMCVB was founded in 1896 as the world's first convention and visitors bureau. www.visitdetroit.com



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