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Detroit Resident Honored at Detroit Metro CVB Annual Recognition of Service Excellence (ROSE) Awards

Detroit, Mich. – Carrol Young of Detroit was recognized as the Restaurants category winner at the Detroit Metro Convention & Visitors Bureau's (DMCVB) Recognition of Service Excellence (ROSE) Awards on August 11 at The Fillmore Detroit.

The ROSE Awards is an annual event hosted by the DMCVB to commend front line hospitality workers throughout the region that deliver outstanding customer service in their industry.

Young, a server/cook at the Courtyard by Marriott - Southfield, is known for doing anything and everything to ensure the customers are completely satisfied. Young steps up to bus tables, greet guests, wash dishes, cook breakfast or mop up the floor.

Young also recognizes when fellow coworkers need help. "She went out of her way to let me know that if I needed anything at all, to just ask and she would do her best for me," said an employee about Young. "Her caring attitude and friendliness went a long way to soothing my anxieties and she helped me feel that I might fit into my new environment indeed."

Young received a VIP lunch with DMCVB President & CEO Larry Alexander, dinner for two at Texas de Brazil, a crystal award, one dozen red roses and Detroit Tigers tickets.

This year's ROSE Award sponsors were Delta Air Lines, the Detroit Tigers, The Fillmore Detroit, People's Transit, Texas de Brazil, WDIV and Wesley Berry Flowers.

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The Detroit Metro Convention & Visitors Bureau is a private, not-for-profit organization whose mission is to market and sell the metropolitan Detroit area on a worldwide basis as a destination for leisure and business travel including conventions, trade shows corporate meetings, tours and incentive travel and as a film location to maximize additional visitors, visitor expenditures, state and local tax revenues, and job opportunities.

More than 700 businesses are represented in the DMCVB's membership. The DMCVB was founded in 1896 as the world's first convention and visitors bureau. www.visitdetroit.com



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