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Windsor Resident Honored at Detroit Metro CVB Annual Recognition of Service Excellence (ROSE) Awards

Detroit, Mich. – Bryan Garvey of Windsor was recognized as the Attractions and Casinos category winner at the Detroit Metro Convention & Visitors Bureau's (DMCVB) Recognition of Service Excellence (ROSE) Awards on Aug. 23 at the Max M. Fisher Music Center.

The ROSE Awards is an annual event hosted by the DMCVB to commend front-line hospitality workers throughout the region who deliver outstanding customer service in their industries.

As a dealer at Caesars Windsor, Garvey is always in the center of the action but handles the pressure like a pro. A born people-person, Garvey treats all of his customers like VIPs and learns their preferences—everything from beverage orders to styles of play—to create a personal experience at his table. In fact, “everyone who spends time at his game, leaves in a good mood, winning or losing,” says one of his coworkers, and his regular customers will wait until he is available to have him as a dealer.

Garvey volunteers at several venues in Detroit, including the Fox Theatre, Fisher Theatre, Detroit Opera House and Masonic Temple. He donates his time to the Cleary International Centre in Windsor, and has assisted at the Windsor Spitfires games and charity bingo games to support the Windsor Boxing Club and Caboto Club special soccer league. Garvey also volunteers in his neighborhood, helping his elderly neighbors with yard work and grocery shopping.

Garvey received a VIP lunch with DMCVB President & CEO Larry Alexander, dinner for two, a crystal award, one dozen red roses and Detroit Tigers tickets.

This year's ROSE Award sponsors were Cavalier Pictures, the Detroit Tigers, Delta Air Lines and People's Transit.

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The Detroit Metro Convention & Visitors Bureau is a private, not-for-profit organization whose mission is to market and sell the metropolitan Detroit area on a worldwide basis as a destination for leisure and business travel including conventions, trade shows corporate meetings, tours and incentive travel and as a film location to maximize additional visitors, visitor expenditures, state and local tax revenues, and job opportunities.

More than 700 businesses are represented in the DMCVB's membership. The DMCVB was founded in 1896 as the world's first convention and visitors bureau. www.visitdetroit.com



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