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Windsor Resident Honored at Detroit Metro CVB Annual Recognition of Service Excellence (ROSE) Awards

Detroit, Mich. –Shelley Godfrey of Windsor was recognized as the Attraction and Casinos category winner at the Detroit Metro Convention & Visitors Bureau's (DMCVB) Recognition of Service Excellence (ROSE) Awards on August 11 at The Fillmore Detroit.

The ROSE Awards is an annual event hosted by the DMCVB to commend front line hospitality workers throughout the region that deliver outstanding customer service in their industry.

Godfrey, a Total Rewards Clerk at Caesars Windsor, is recognized and appreciated by various coworkers for her ability to constantly go above and beyond, her strong sense of initiative, problem solving skills, exemplary customer service and great teamwork.

She has created several innovative ideas on improving distribution of motor coach coupons on busy bus days and her ideas are proven to benefit her supervisors when balancing at the end of the day.

Always a team player, Godfrey has been known to step up and take on work responsibilities during her own time and exceed the required contribution to her projects. One of Godfrey's fellow employees described her as, "a unique employee, one you wish you had 100 of!"

Godfrey received a VIP lunch with DMCVB President & CEO Larry Alexander, dinner for two at Texas de Brazil, a crystal award, one dozen red roses and Detroit Tigers tickets.

This year's ROSE Award sponsors were Delta Air Lines, the Detroit Tigers, The Fillmore Detroit, People's Transit, Texas de Brazil, WDIV and Wesley Berry Flowers.

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The Detroit Metro Convention & Visitors Bureau is a private, not-for-profit organization whose mission is to market and sell the metropolitan Detroit area on a worldwide basis as a destination for leisure and business travel including conventions, trade shows corporate meetings, tours and incentive travel and as a film location to maximize additional visitors, visitor expenditures, state and local tax revenues, and job opportunities.

More than 700 businesses are represented in the DMCVB's membership. The DMCVB was founded in 1896 as the world's first convention and visitors bureau. www.visitdetroit.com



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