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## Livonia Resident Recognized as Overall Service Champion at Detroit Metro Convention & Visitors Bureau's ROSE Awards

DETROIT – The Detroit Metro Convention & Visitors Bureau (DMCVB) honored Connie Godre of Livonia as the overall service champion at the 2017 Recognition of Service Excellence (ROSE) Awards last night. More than 500 people attended the celebration at the Ford Community & Performing Arts Center in Dearborn.

Godre has been a master presenter at The Henry Ford since 1957. In that 60 years, her passion for her job has not waivered. Her knowledge and enthusiasm is infectious, making her beloved by both guests and coworkers.

Godre knows guests by name and has developed a following from people who visit the museum. She provides the highest level of hospitality and exceeds expectations through learning and mastering her skills. Godre takes the initiative to engage with every guest, making their experience her top priority. She has a way to weave stories about people and artifacts making connections visitors might not have thought about.

"Connie Godre truly embodies what the ROSE Awards is all about," said Larry Alexander, DMCVB President & CEO. "Her wisdom, longevity and passion for her role at The Henry Ford is inspiring to everyone in the hospitality community."

ROSE Award nominations were provided by clients, guests, supervisors and the general public. Godre was chosen among 215 nominees. Along with the overall winner, one winner in each of the six categories was selected by a panel of expert hospitality professionals.

Godre received two complimentary tickets for the 2018 Infinity Ovation Yacht Summer Series, \$1,000, four Detroit Tigers tickets and spending money for the game, two dozen red roses, a bottle of champagne and an announcement in the next issue of *Visit Detroit* magazine and on visitdetroit.com.

WXYZ's Glenda Lewis served as mistress of ceremonies for the evening, which included entertainment by iLuminate<sup>™</sup> and DJ Kevin. The event was sponsored by Centerplate.



## For more information about the ROSE Awards, go to theroseawards.com.

\*Photos available upon request.\*

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The Detroit Metro Convention & Visitors Bureau (DMCVB) is a private, not-for-profit organization with a mission to market and sell the metropolitan Detroit area on a worldwide basis as a destination for leisure and business travel including conventions, trade shows, corporate meetings, tours and incentive travel to maximize additional visitors, visitor expenditures, state and local tax revenues and job opportunities.

More than 700 businesses are represented in the DMCVB's membership. The DMCVB was founded in 1896 as the world's first convention and visitors bureau. <u>visitdetroit.com</u>